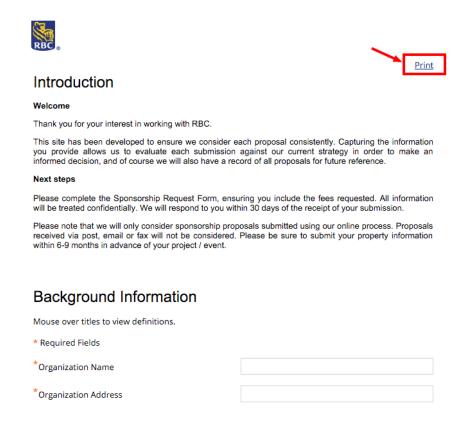
Q: Is there a way to preview the sponsorship request form questions?

A: Yes. We recommend you download a preview of the questions so you can prepare your answers before starting to fill out the form, as the session will automatically expire after 4 hours.

The sponsorship request form questions vary depending on your location and requested amount.

- 1. From the initial RBC Sponsorship home page, enter your location and the level of financial support you're seeking, and press "Next".
- 2. On this next page, click on the "Printable Form" or "Print" link on the top right of the page. This will format the form for printing to paper (or saving to PDF format).
- 3. Print the form to paper or save to PDF format by using the "Print" link in the top right or by using your browser's Print function.
- 4. After preparing your answers, reload the RBC Sponsorship page to fill out and submit your sponsorship request form.



Q: How long will it take to fill out the sponsorship request form?

A: The sponsorship request form varies depending on your location and requested amount, but on average, should take less than an hour to complete.

Q: Am I able to save my progress and return to complete the form later?

A: The sponsorship request form must be filled out and submitted in one session. The session will automatically expire after 4 hours; any information not submitted before the session expires

will be lost. We recommend you preview the sponsorship request form and prepare answers in advance before starting to fill out the form (see above question).

Q: Some of our proposal details or information has changed since we submitted the proposal. How can we update our information?

A: Please email <u>brandmarketing@rbc.com</u>

Q: How can I find out about the status of my application?

A: All applications will be responded to within 30 days of your submission with either a decision or request for more information.

Q: I am having technical difficulty. Who do I contact to help me?

A: For technical assistance, you can contact Sponsorium at service@sponsor.com. Appropriate technical issue topics include:

- The webpage is not responding
- The upload of attachments is not working
- One of the question fields is giving me an error
- The print preview is not working

Q: I don't understand one of the questions on the form. Who do I contact?

A: Please email brandmarketing@rbc.com

Q: I have a question about RBC's Sponsorship program. Who do I contact?

A: The guidelines and eligibility for RBC's Sponsorship program can be found on our website at http://www.rbc.com/community-sustainability/apply-for-funding/guidelines-and-eligibility/index.html, under the "Sponsorships" tab.

For further information, please email brandmarketing@rbc.com